

# Trustus: A Significant Paradigm Shift in Secure Connectivity

Enterprise Technology and Performance White Paper July 2025

## **Executive Summary**

The escalating complexity of digital threats, particularly phishing and credential theft, has rendered traditional, fragmented security architectures inadequate and costly. The average global cost of a data breach reached USD 4.88 million in 2024. This white paper introduces Trustus, a revolutionary solution that redefines secure connectivity. Trustus establishes a unified, cryptographically-verified, direct access tunnel from the endpoint to the application, fundamentally simplifying the security stack and protecting against prevalent attack vectors.

At its core, Trustus leverages automated X.509 user certificates and mutual TLS to provide unphishable, direct application connections and unstealable private keys, offering unparalleled security. Its clientless architecture and automated certificate lifecycle management ensure frictionless deployment and significant operational efficiencies, with organizations in the U.S. and Canada experiencing average data breach costs of \$9.36 million and CA\$6.32 million respectively in 2024, costs that security Al and automation can significantly reduce.<sup>2</sup> A key differentiator is Trustus' dynamic, real-time application access control, allowing for instant revocation and reinstatement based on certificate attributes; a capability vital for rapid threat management and streamlined operational maintenance. Trustus empowers organizations across diverse sectors, including critical infrastructure, healthcare, and finance, to achieve a truly Zero Trust security ecosystem, moving beyond reactive defenses to a proactive and resilient digital future.

### Trustus: A Significant Paradigm Shift in Secure Connectivity

### **Contents**

Executive Summary	I
ntroduction	3
The Core Innovation: Direct, Cryptographically-Verified Connectivity	3
The Privacy Bridge: Application-Level Watchdog and Policy Enforcer	4
dentity and Access Control: Self-Contained and Unified Approach	4
Direct Access Controls: Dynamic Application Access Management	5
Frictionless Experience, Simplified Architecture, and Operational Efficiency	5
Beyond Traditional VPNs and Perimeter Security	6
Advanced Certificate Management and Deployment Flexibility	7
Primary Goal: Unphishable Connectivity and Architectural Impact	7
Who Needs Trustus and Use Cases	8
Conclusion: The Trustus Paradigm Shift	10

### Introduction

The modern digital landscape is plagued by increasingly complex and fragmented security architectures. Traditional approaches to internet connectivity, built upon layered defenses, perimeter controls, and disparate identity solutions, have inadvertently introduced significant vulnerabilities, operational overhead, and a persistent susceptibility to sophisticated cyber threats like phishing and credential theft. In the U.S., phishing attacks cost organizations an average of \$4.88 million per incident.<sup>3</sup> Organizations today grapple with managing a patchwork of VPNs, firewalls, multi-factor authentication (MFA) solutions, and identity providers, leading to operational inefficiencies and an unacceptably high attack surface.

This paper introduces Trustus, representing a significant paradigm shift in how organizations secure their digital interactions. Trustus fundamentally redefines internet connectivity by establishing a unified, cryptographically-verified, and direct access tunnel from the endpoint straight to the application. This innovative approach simplifies the entire security stack, protecting against prevalent attack vectors, and delivers unparalleled control and privacy, moving beyond the limitations of conventional models. Underpinned by patent-pending innovation, Trustus not only secures a unique market position but also sets a new benchmark for the future of digital trust.

## The Core Innovation: Direct, Cryptographically-Verified Connectivity

Trustus' core philosophy is to simplify and secure digital access by fundamentally redefining internet connectivity, aiming for the highest level of security with frictionless user and IT experiences.

**Unified, Zero Trust Connection & Cryptographic Identity** Trustus establishes a single, cryptographically-verified connection, moving beyond traditional security layers like firewalls and VPNs. It deeply embodies Zero Trust principles by enforcing "never trust, always verify" for every digital interaction. At its heart, Trustus leverages its own X.509 user certificates to establish identity for both the user and their device, enabling mutual TLS (mTLS) two-way encryption for every connection. The identical cryptographic access process that securely binds human users to their applications also extends to and robustly secures API connections, ensuring consistent, unphishable trust across all digital interactions. This fundamental shift makes access unphishable by design and highly resilient against cyberattacks like credential theft, a pervasive threat costing U.S. organizations an average of \$4.88 million per incident<sup>4</sup>.

Automated Certificate Lifecycle Management and Scalable Onboarding Operating as its own Certificate Authority (CA), Trustus manages the entire lifecycle of X.509 user certificates. Its proprietary CA, combined with advanced automation, allows Trustus to seamlessly onboard and manage digital identities for users and their associated heterogeneous devices (regardless of type, make, or model). Trustus supports automated provisioning for millions of certificates, offering flexible options including a hands-free, complete push, or a semi-automated user-prompted engagement. Such streamlined, scalable onboarding processes drastically reduce IT overhead and accelerate deployment.

**Unbreakable Direct Application Connections** What truly distinguishes Trustus is its unparalleled direct application access via an automated, unbreakable connection. This is precisely forged by the seamless application and automation of the X.509 standard and the underlying Public Key Infrastructure (PKI) protocol, creating a robust, direct, and fundamentally secure pathway. This innovation delivers agnostic connectivity across all device types, significantly surpassing other market providers.

Unstealable Private Keys: Superior Security Beyond Credentials A critical advantage for users lies in the unstealable nature of the private key associated with this relationship. Unlike passwords and other credentials that can be easily stolen or phished, Trustus' private keys are engineered to be invulnerable to theft. Secure key management is directly tied to the system's automation and the robust safeguarding of the key throughout deployment and maintenance. Trustus achieves a level of security for private key storage comparable to a Trusted Platform Module (TPM), yet it requires no dedicated hardware on the device. This contrasts sharply with traditional TPMs, which often present significant challenges in onboarding, deployment, and maintenance. The unique capability makes Trustus a truly distinct, highly desirable, and superior secure access and identity solution.

# The Privacy Bridge: Application-Level Watchdog and Policy Enforcer

Trustus introduces the Privacy Bridge (PB), a proprietary gateway that acts as an intelligent rail and vigilant watchdog. The PB rigorously controls and blocks unauthorized access between authenticated users and their target applications. Its enforcement capabilities are directly driven by certificate attributes embedded within Trustus' X.509 user certificates, layering policy and role-based connectivity directly into the access mechanism. This enables highly granular control, allowing organizations to permit or restrict specific users or groups in real-time.

This dynamic policy enforcement is powerful for crisis management or scheduled maintenance, allowing instant, bulk suspension or reinstatement of access without system-wide shutdowns. This real-time precision, driven by the user/device's X.509 certificate and PKI protocol, is crucial for operational effectiveness. The PB is not a network layer firewall; its focus is exclusively on secure, policy-driven application access. It adheres to extreme privacy principles, never inspecting traffic content or performing SSL inspections, ensuring data confidentiality between user and application.

### Identity and Access Control: Self-Contained and Unified Approach

A cornerstone of Trustus' transformative power lies in its unique, self-contained approach to identity and access control, eliminating direct reliance on external Identity Providers (IdPs) for core access decisions. Trustus achieves this by directly issuing and managing its own robust X.509 Certificate-Based Authentication (CBA) identities. This direct issuance intrinsically links identity to granular access policy control at the connection level, removing the need for external IdPs for fundamental access grants.

The architecture provides unprecedented autonomy and simplification. While designed for seamless interoperability, Trustus' flexible integration model can augment existing Identity and Access Management (IAM) and Single Sign-On (SSO) systems. Crucially, Trustus also operates as its own native IdP, complete with a built-in Certificate Authority (CA), allowing organizations to either enhance current infrastructure or consolidate disparate identity systems under Trustus' singular, cryptographically-driven framework.

# **Direct Access Controls: Dynamic Application Access Management**

What truly distinguishes Trustus is its unparalleled approach to direct application access, which includes dynamic, real-time control over access policies. A standout capability is Trustus' unique support for these dynamic, real-time controls, driven by certificate attributes. This includes instant and temporary revocation and reinstatement of certificates, applied to individual users or entire groups in bulk, all occurring within the certificate's validity period. This revolutionary capability directly controls application access, enabling immediate, real-time responses for threat management and streamlined operational maintenance. This translates into significant cost savings and enhanced management efficiency by eliminating the need for new certificate issuance or broader system disruption. This granular, real-time command over access far surpasses the agility of traditional credential management systems, enabling organizations to respond instantaneously to dynamic threats, enforce security policies during crisis management, and rapidly adapt to changes in user status with unprecedented precision and minimal disruption.

# Frictionless Experience, Simplified Architecture, and Operational Efficiency

Trustus delivers a truly frictionless experience, simplifying operations for IT teams and profoundly streamlining access for end-users through its unified, cryptographically-driven architecture.

Clientless Deployment and Ease of Use A key enabler is Trustus' entirely agentless and clientless access solution, eliminating software installations and ongoing management of agents on individual user devices or servers. This significantly reduces deployment complexities, minimizes endpoint resource consumption, mitigates software conflicts, streamlines maintenance, and shrinks the potential attack surface. The platform's ease of use begins with full automation of X.509 user certificate provisioning and lifecycle management, offering both hands-free push and flexible semi-manual options. This consolidates identity issuance and secure communication setup, providing clarity and ensuring secure mTLS two-way encryption from the very first connection. For initial certificate onboarding, Trustus deploys a lightweight, purpose-built agent on the device. This agent's exclusive role is to automate certificate installation and management, operating entirely independently of the Application Access Management (AAM) service. This design enables full-scale, administrator-controlled automation of certificate onboarding. AAM application access remains a separate service from certificate management,

ensuring the integrity and optimal enforcement of Zero Trust Network Access (ZTNA). Trustus also enhances human resources information systems (HRIS) efficiency by seamlessly conveying user information for form population, simplifying onboarding and management for HR, IT, and security teams.

Architectural Simplification and Benefits For the end-user, Trustus transforms access into a seamless experience, simplifying underlying security and network access mechanisms designed for highest security and privacy with easy operability. They gain instant, secure direct access to their applications simply by clicking the URL in their browser, embodying the promise of "One Click. You're In. One Click. You're Safe." This action establishes a cryptographically protected connection, safeguarding data exchange and protecting digital assets for both the user and the organization. This unification yields significant architectural simplification, especially with legacy systems. Trustus' direct, protocol-level connectivity bypasses cumbersome traditional network infrastructure (VPNs, complex segmentation, network-level firewalls for access control) to achieve Zero Trust Network Access (ZTNA). It reshapes network architecture by precisely focusing on application access, not broad network access. The agentless and clientless design further reduces the attack surface by eliminating endpoint software vulnerabilities and ensuring users never directly touch the network perimeter. Organizations with existing VPN users also benefit as Trustus can act as a more secure "wrapping," eliminating phishing risks. This approach ensures critical applications are accessed via a direct, secure, and unified tunnel, rendering traditional MFA redundant due to Trustus' built-in unphishability. Trustus' architecture also supports customer-specific policies for managing internet blackouts, ensuring operational continuity and resilience.

**Operational Efficiency and TCO Reduction** Trustus' centralized identity and policy management capabilities consolidate disparate security tools and processes, making user onboarding, offboarding, and access changes far more efficient through automated certificate issuance and revocation. By reducing infrastructure complexity, eliminating agent management, and automating security processes, Trustus significantly lowers the Total Cost of Ownership (TCO) associated with maintaining a robust security posture. In Canada, organizations using security AI and automation saw reduced breach costs, saving an average of CA\$2.84 million, while U.S. organizations with extensive security AI and automation saved an average of \$2.2 million in breach costs. Overall IT automation can lead to 30-60% reductions in operational costs. It frees up valuable IT resources for strategic initiatives, transforming security from an operational bottleneck into an enabler for business agility and efficiency.

## **Beyond Traditional VPNs and Perimeter Security**

Traditional Virtual Private Networks (VPNs) have long served as a cornerstone of network security, functioning as a "perimeter control" by extending a digital "fortress" around internal networks. This conventional model, however, faces significant limitations in today's distributed and cloud-centric environments: implicit trust once authenticated, increased attack surface from exposed ports, and complexity/overhead in management.

Trustus fundamentally moves beyond these limitations by adopting a true Zero Trust model. Instead of extending a vulnerable perimeter, Trustus establishes direct, cryptographically-verified connections from the endpoint straight to the application. This approach eliminates traditional network perimeter controls and intermediate identity steps, significantly reducing the attack surface and providing granular, application-level access control. U.S. organizations adopting a Zero Trust approach have seen average breach costs reduced by \$1.76 million. Trustus' design ensures trust is never implicit; every connection is continuously verified, offering a superior and more resilient security posture compared to conventional VPN-based solutions.

## **Advanced Certificate Management and Deployment Flexibility**

Trustus' operational agility and robust security are underpinned by sophisticated certificate lifecycle management, critical for its deployment flexibility. Trustus does not function as a general Public Key Infrastructure (PKI) service provider; instead, it meticulously leverages an automated, enterprise-scale PKI mechanism to deliver Certificate-Based Authentication (CBA) as a service, providing direct, cryptographically-secured access from user to application. This unifies complex tasks of secure identity management with actual access provisioning.

Through comprehensive automated certificate lifecycle management, Trustus handles every stage from secure issuance and provisioning of X.509 user certificates to their seamless renewal and orderly revocation. This high degree of automation drastically reduces the manual overhead traditionally associated with PKI, enabling management of millions of unique identities across diverse user and device ecosystems in real-time.

A standout capability, as detailed in Section 4, is Trustus' unique support for dynamic, real-time control over access policies, driven by certificate attributes. This granular, real-time command over access far surpasses the agility of traditional credential management systems, enabling organizations to respond instantaneously to dynamic threats, enforce security policies during crisis management, and rapidly adapt to changes in user status with unprecedented precision and minimal disruption. This foundational capability positions Trustus as an extraordinarily adaptable security solution for any enterprise environment.

### **Primary Goal: Unphishable Connectivity and Architectural Impact**

The primary goal and ultimate deliverable of Trustus is to provide unphishable connectivity. This extends beyond merely unphishable authentication; it establishes a secure, cryptographically-verified conduit from the endpoint directly to the application, ensuring the connection itself is consistently trusted and immune to prevalent credential theft and man-in-the-middle attacks.

The profound security posture is a direct consequence of Trustus' meticulously designed architectural approach. Leveraging X.509 user certificates and its automated Certificate Authority (CA) (as detailed in Section 1), Trustus establishes a foundational layer of trust where both user/device and application mutually authenticate via mTLS. The proprietary Privacy Bridge (Section 2) acts as the vigilant 'watchdog' at the application level, rigorously enforcing policy through dynamic certificate attributes. This native integration of cryptographic identity with access control fundamentally supplants separate MFA factors, biometric authenticators, and traditional VPNs. Trustus acts as a protective wrapper for existing deployed credential- and biometric-based tools, securing them even when previously compromised. Trustus' unphishable connection ensures actual access to applications remains secure. The connection itself becomes intrinsically secure and continuously authorized, representing a decisive departure from conventional layered authentication models.

This unique integration of digital identity and access control directly into the access fabric positions Trustus as a foundational and enabling layer for modern security frameworks like Secure Access Service Edge (SASE) and Security Service Edge (SSE). Unlike traditional point solutions, Trustus offers a cohesive and unified approach, providing:

- Direct, Secure Micro-segmentation.
- Continuous Trust Verification.
- Application-Centric Protection.
- Simplified Policy Management.
- Elimination of Attack Surface.

By delivering unphishable connectivity through this advanced architecture, Trustus empowers organizations to build a resilient, simplified, and truly Zero Trust security ecosystem for the future.

### Who Needs Trustus and Use Cases

Trustus' significant paradigm shift in secure connectivity positions it as an indispensable solution for a broad spectrum of organizations, from those with legacy infrastructures to cloud-native environments, all prioritizing unphishable security, simplified operations, and robust compliance.

### **Key Audiences Who Benefit from Trustus:**

- **Distributed Workforces:** Provides secure, seamless application access for remote, hybrid, or global teams, offering a superior alternative to traditional VPNs and eliminating cumbersome MFA requirements for login, which at their best, add limited enhanced security as they are directly tied to phishable credentials.
- Targets of Advanced Phishing & Credential Theft: Offers fundamental, unphishable defense
  against sophisticated cyber threats, securing access even if existing identity systems are
  breached.

- **Demanding Granular Access Control:** Enables precise, dynamic control over application access, including rapid, bulk adjustments for sensitive data or critical infrastructure.
- IT Teams Seeking Operational Simplification: Streamlines management and enhances security posture through a unified, automated, and agentless approach, reducing burdens from complex infrastructure and disparate solutions.
- **Supply Chain Management:** Companies needing to securely onboard, manage, and off-board external partners and suppliers, ensuring trusted, least-privilege access to specific systems and data throughout the digital supply chain.
- **SOX Compliance:** Provides indisputable, cryptographic proof of asset, transaction, and user action provenance, establishing a robust, auditable chain of trust for financial reporting.
- **AI/ML Initiatives:** Ensures data provenance, secure flow, and reliability for AI/ML models through cryptographically verifiable digital identities and an immutable audit trail, fostering confidence in AI-generated outcomes.
- **Healthcare (HIPAA/HITECH Compliance):** Safeguards Protected Health Information (PHI/ePHI) with unphishable, granular access and FIPS 140-2 backed encryption, enabling proactive compliance and significantly reducing the risk of breaches, fines, and reputational damage for all healthcare entities.
- **Telehealth & Remote Patient Interactions:** Establishes unphishable, highly confidential, and cryptographically trustworthy telehealth communications, ensuring verified identity and secure exchange of sensitive information for virtual care.
- **Digital Medical Device Operations:** Ensures the trusted, secure, and auditable operation of connected medical devices and safeguards critical medication administration feedback-loops through connected systems, especially for remote administration. With over 50% of IoT devices globally having critical vulnerabilities and one in three data breaches now involving an IoT device<sup>8</sup>, Trustus addresses the current lack of trustability in data exchange and instruction.
- **High-Value Data & User Protection:** Provides an unphishable security perimeter and granular access controls to fundamentally disrupt advanced persistent threats (APTs) and insider risks, preventing unauthorized access, data exfiltration, and catastrophic compromise.
- Banking & Financial Services (Fintechs): Addresses stringent regulatory compliance (PCI DSS, SOX, GLBA, FFIEC) by delivering unphishable, simplified, and "privatized" access for patrons, employees, and third parties, enhancing security across all digital financial services.
- **Government Agencies:** Provides high-assurance, FIPS-certified cryptographic foundation and granular control essential for protecting classified and sensitive data and critical national infrastructure against advanced threats.
- Critical Infrastructure Protection (e.g., Grid, IoT): Secures vital infrastructure, including power grids and extensive IoT deployments, from disruption threats by ensuring only verified users and devices can access and control critical systems.

- **Cryptocurrency Exchange & Management:** Provides unphishable, highly secure access for managing cryptocurrency exchanges, wallets, and transactions, specifically mitigating risks of crypto theft (which reached \$2.2 billion globally in 2024<sup>9</sup>, with over \$2.8 billion lost to scams by Americans in the same year<sup>10</sup>) and mining loss in a high-value digital asset environment.
- **Industry 4.0 & Smart Manufacturing:** Secures interconnected operational technology (OT) and IoT environments, ensuring trusted, granular access for automated systems and protecting critical industrial processes from cyber threats and disruption.
- Desktop as a Service (DaaS) & Modernizing Access: Provides unphishable, seamless access to DaaS environments and secures sessions, mitigating risks from compromised credentials and unmanaged devices.
- **Digital Transformation & Cloud Migration:** Offers a consistent, secure, high-performance access layer that scales with cloud adoption and modernizes security posture.

#### **Key Use Cases for Trustus:**

Trustus' capabilities extend to a variety of critical operational scenarios, addressing challenges and enabling efficiencies beyond core audience benefits.

- Rapid Crisis Management and Incident Response: Instantly revoking or suspending access for compromised users/groups in real-time and in bulk, minimizing blast radius during security incidents.
- **Streamlined Scheduled Maintenance:** Facilitating non-disruptive application maintenance by temporarily suspending/reinstating access for targeted groups, ensuring continuity for others.
- **Unified Identity and Access Management:** Consolidating disparate identity solutions under Trustus' built-in Certificate Authority (CA), simplifying user onboarding (including HRIS integration) and centralizing access policy enforcement for a more cohesive security posture.
- Enhanced General Compliance and Auditability: Providing a robust framework for least-privilege access, continuous verification, and detailed logging, which strengthens compliance with various stringent regulations (e.g., GDPR, PCI DSS, GLBA, FFIEC, FISMA) across sectors.
- Securing Hybrid and Multi-Cloud Environments: Ensuring consistent, high-performance secure access to applications residing on-premises, private clouds, and various public cloud providers (AWS, Azure, GCP), simplifying security orchestration across complex distributed infrastructures.

### **Conclusion: The Trustus Paradigm Shift**

In an era where cyber threats constantly evolve and traditional security models fall short, Trustus represents a significant paradigm shift in how organizations secure their most critical assets. We've seen how pervasive challenges like phishing, credential theft, and the complexities of legacy infrastructures

erode trust and expose vulnerabilities across every sector.

Trustus directly addresses these issues, providing an unphishable security perimeter through cryptographically verifiable digital identities. This isn't merely an incremental improvement; it's a fundamental re-imagining of secure access that simplifies operations, enhances user experience, and delivers unparalleled compliance capabilities. From safeguarding sensitive patient data in healthcare to protecting high-value intellectual property and ensuring the integrity of financial transactions, Trustus offers a holistic security solution that scales across distributed workforces, complex supply chains, and multi-cloud environments.

By embracing Trustus, organizations can move beyond reactive defenses to a proactive security posture, building unwavering trust and resilience into their entire digital ecosystem.

### **Endnotes**

<sup>&</sup>lt;sup>1</sup> IBM, "Cost of a Data Breach Report 2024", IBM Security, https://www.ibm.com/security/data-breach.

<sup>&</sup>lt;sup>2</sup> Ibid.

<sup>&</sup>lt;sup>3</sup> Ibid.

<sup>&</sup>lt;sup>4</sup> Ibid.

<sup>5</sup> Ibid

<sup>&</sup>lt;sup>6</sup> McKinsey & Company, "Operations management, reshaped by robotic automation",

<sup>&</sup>lt;sup>7</sup> IBM, "Cost of a Data Breach Report 2024," IBM Security, <a href="https://www.ibm.com/security/data-breach">https://www.ibm.com/security/data-breach</a>, relating to the added cost due to staffing shortages.

<sup>&</sup>lt;sup>8</sup> Forescout, "Riskiest Connected Devices of 2025", https://www.forescout.com/resources/riskiest-devices-2025-report/.

<sup>&</sup>lt;sup>9</sup> Chainalysis, "\$2.2 Billion Stolen in Crypto in 2024 but Hacked Volumes Stagnate," *Chainalysis Blog*, December 19, 2024, <a href="https://www.chainalysis.com/blog/crypto-hacking-stolen-funds-2025/">https://www.chainalysis.com/blog/crypto-hacking-stolen-funds-2025/</a>.

<sup>10</sup> Federal Bureau of Investigation (FBI), "Internet Crime Report 2024," IC3.gov, https://www.ic3.gov/Media/Statistics/2024.

Trustus: A Significant Paradigm Shift in Secure Connectivity
Trustus Unified Secure Access Platform
Trustus is a Unified Secure Access Platform delivering innovative internet communications. We partner with businesses of all sizes to provide automated trusted solutions for securing digital identities, and connecting devices, applications and ecosystems, enabling people and things to communicate with each other safely. Our team has delivered some of the most complex web portal and infrastructure solutions to some of the best-in-class international companies. Managing the complexities and risks associated with internet communications is our strength. The Trustus team looks forward to work with you.
Contact our team of experts today to discuss your specific needs at <b>Sales@TrustusSecurity.com</b> . Get in touch.
https://trustussecurity.com/
Legal Disclaimer: This presentation is issued by Trustus Technologies Group (Trustus). All software technologies architected, designed, developed, customized, and deployed; current and future, including to be and not yet deployed; all content as herein described are the exclusive proprietary intellectual property (IP) of Trustus. Any content herein, views or opinions express or implied, are our own and are offered without any fault or recourse by the readers. Readers are cautioned they cannot use the information contained herein as their own, nor engineer or reverse engineer the IP without the express written permission of Trustus.